

Teddington Theatre Club Privacy Policy

This site is administered by Teddington Theatre Club Ltd. (“TTC”),

Registered in England and Wales no. 00939448,
Registered charity No. 257265

Registered office address:

Hampton Hill Theatre
High Street
Hampton Hill
Hampton
Middlesex
England
TW12 1NY

WHAT PERSONAL DATA WE COLLECT ABOUT YOU

If you click on “Subscribe”, we will record your first name, surname and e-mail address for the purpose of providing you with information relating to up-coming productions and events being organized by TTC. This data is added to our Marketing List, which is hosted by Mailchimp.

Mailchimp is the trading name for The Rocket Science Group LLC d/b/a MailChimp, a State of Georgia limited liability company.

The Mailchimp Privacy Policy can be viewed at:

<https://mailchimp.com/legal/privacy/>

If you choose to book online using the link in one of our marketing e-mails, you will be providing data to Positickets. Positickets is owned and run by Trencham Associates Ltd, York Eco Business Centre, Amy Johnson Way, YORK YO30 4AG a marketing services company based in York, North Yorkshire.

The Positickets Privacy Policy can **be** viewed at:

http://www.positickets.co.uk/popup_privacy.php

Positickets will inform us when the financial transaction is approved.

If you send us a booking request, either via a letter, or using the booking slip found on the reverse of the flyers, we will share that information with Positickets to process the booking.

HOW WE OBTAIN YOUR PERSONAL DATA, INCLUDING SENSITIVE DATA

All data we collect in this Website comes from you. When you register with this Website you will enter your personal data. This site carries out no order fulfillment.

Teddington Theatre Club Privacy Policy

We do not collect sensitive data via this website.

HOW WE USE YOUR PERSONAL DATA, INCLUDING SENSITIVE DATA

If you are booking tickets for a show and inform us of any special needs, such as access support, or hearing assistance, we will retain that information until the need has been met for the performance you have booked. Such information will only be shared with the duty manager and stewards on duty for the performance you have booked.

If you provide us with sensitive information as part of an application for membership, that information will be stored securely on the membership database and will only be shared with other members who are responsible for coordinating the activities you have expressed an interest in.

CUSTOMER SERVICE REQUESTS

If you contact us via this Website we may review your data on this Website to ensure our reply is helpful.

AGREE TO BE CONTACTED FOR OTHER OPPORTUNITIES

If you agree, you will be contacted with information regarding other productions and activities at Hampton Hill Theatre.

ANALYTICS PURPOSES

Aggregate data from all users of this Website may be de-identified and used for analytics purposes. This data set no longer contains identifiable attributes about you and you will never be contacted from our use of de-identified data.

HOW WE PROTECT YOUR PERSONAL DATA, INCLUDING SENSITIVE DATA

TTC has defined strict security and privacy controls to protect your data and to comply with the applicable data protection law.

Despite the security measures employed by TTC, you should be aware that it is impossible to guarantee absolute security with respect to information sent through the Internet. If TTC is aware that your personal data has been subject to a data breach, you will be notified by TTC in a timely fashion.

WHERE YOUR PERSONAL DATA IS HOSTED AND PROCESSED, INCLUDING SENSITIVE DATA

The servers that host this Website are located in the EEA.

The servers that host Positickets are located in the EEA

Teddington Theatre Club Privacy Policy

MailChimp uses various server locations globally. As a US company, MailChimp subscribes to EU-U.S. and Swiss-U.S. Privacy Shield Frameworks. See <https://www.privacyshield.gov/>

Authorized members of TTC based in the EEA perform technical maintenance and computer operations of this Website.

By accepting the terms of this Privacy Policy, you have expressly consented to your personal and sensitive data being processed, transferred, stored and accessed as described above.

HOW YOU CAN ACCESS YOUR PERSONAL DATA, INCLUDING SENSITIVE DATA

You can write to the TTC Data Protection Officer at:

Teddington Theatre Club
90 High Street
Hampton Hill
TW12 1NZ
Attn. Data Protection Officer

Or email at suebttc@blueyonder.co.uk

YOUR RIGHT TO HAVE DATA REMOVED

You may request the removal of your data at any time using the above methods of contact.

COOKIE POLICY

Cookies are not used on this [website](#).

COLLECTION AND USE OF NON-PERSONAL INFORMATION

TTC also collects non-personal information based on your activities. Non-personal information is data that describes the activity of a person without the possibility of identifying that person. It is also called “anonymous” data.

TTC may from time to time collect web site statistics. Any such exercise will always honour the anonymity of the site visitor. This data is used to improve the usability of the web site for future visitors.

LINKS TO OTHER SITES

In addition to the Positickets and MailChimplinks and for your convenience, this Website may from time to time include links to the sites of other companies and organisations promoting events and activities at Hampton Hill Theatre. The

Teddington Theatre Club Privacy Policy

information practices of such sites may be different than ours. Visitors should consult the other sites' privacy policies, as we have no control over information that is submitted to, or collected by, these third parties.

OPTING OUT OF COMMUNICATION

You may withdraw your consent to our use of your personal information for future marketing mailings, at any time by clicking "unsubscribe", or by emailing us at marketing@teddingtontheatreclub.org.uk. For other ways to contact us please see our Contact Us page. We will remove your personal information from our marketing mailing list within the time limits set by legislation.

You may request access to personal information we hold about you. There will be no fee for responding to such requests

PERSONAL INFORMATION FROM CHILDREN

We do not knowingly collect personal information from children. The content of our web application is not intended for, or directed to, children. If you are under 18 years of age, then please do not use or access this Website at any time or in any manner.

UPDATES TO THIS PRIVACY POLICY

TTC may update this Privacy Policy from time to time. When we change this Privacy Policy in a material way, a prominent notice will be posted on this Website along with the updated Privacy Policy.

PRIVACY QUESTIONS

Your privacy is important to us, and we hope we have explained it to you in this Privacy Policy. If you have any questions or concerns about this Privacy Policy or data processing or if you would like to make a complaint about a possible breach of local privacy laws, please contact suebttc@blueyonder.co.uk

GOVERNING LAW

This Privacy Policy, its subject matter and its formation are governed by the laws of England and Wales without prejudice to any overriding mandatory provision in your country of habitual residence. You agree that the courts of England and Wales will have exclusive jurisdiction provided however that if you are domiciled in a Member State of the European Union, you may also bring proceedings against us in the courts in your country of habitual residence.